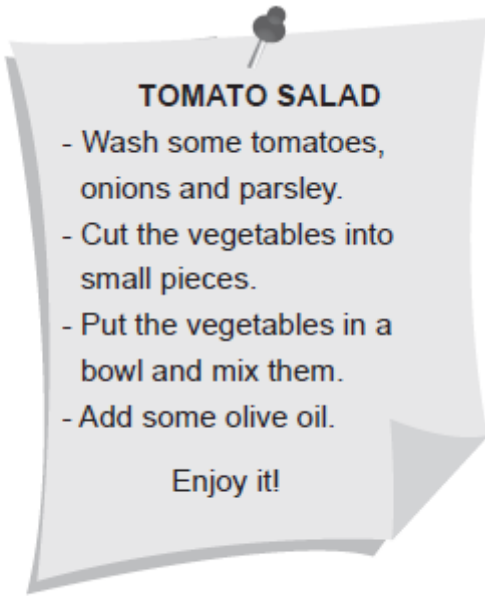
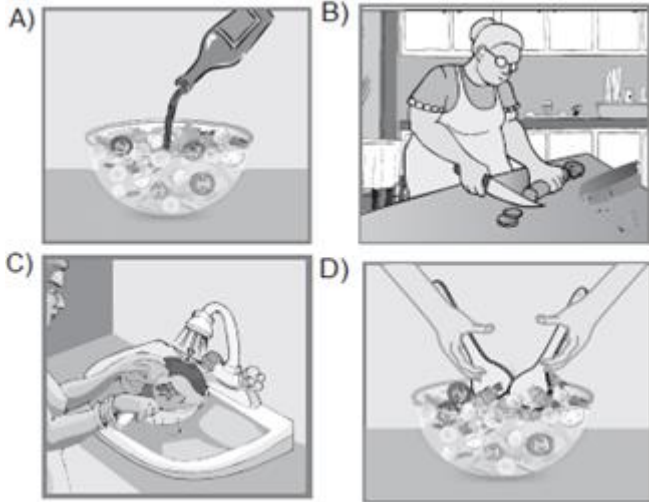


2018

6.



Which picture shows the last step of the recipe?



2019

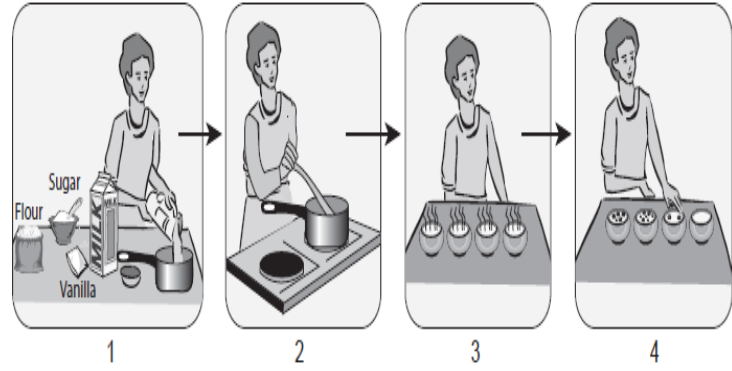
4. **Mike** : Good afternoon. This is Mike.
Sally : Good afternoon, Mike. This is Sally.
Mike : ----
Sally : Hold on a moment, please. I'll get him.

Which of the following **DOES NOT** complete the conversation?

- A) Is Nick there?
B) Nick has gone out.
C) I want to talk to Nick.
D) May I speak to Nick?

2019

10. These are pictures from Lily's video:



Lilly is talking about making a delicious dessert.

Which of the following steps **DOES NOT** match with one of the pictures above?

- A) Put some milk,sugar,flour and vanilla in a saucepan
B) Heat the mixture in the saucepan and stir it
C) Peel the fruits and chop them into small pieces
D) Pour the mixture into the bowls and put some pieces of chocolate on each mixture.

2020

2. You work at a call center and answer customers' questions on the phone. You are there to solve their problems.

According to the information above, which of the following you should **NOT** say?

- A) If you have a problem again, please contact us.
B) Our friends will solve your problem today.
C) I am too busy to solve your problem.
D) After I talk to our team, I will call you.

4.

There is too much black pepper in this soup. I hate - - - - food.



Alice

This lemonade is really - - - -. Can you add some more sugar, please?



Brad

My brother likes eating - - - - things. He always buys chocolate, cookies and cakes.

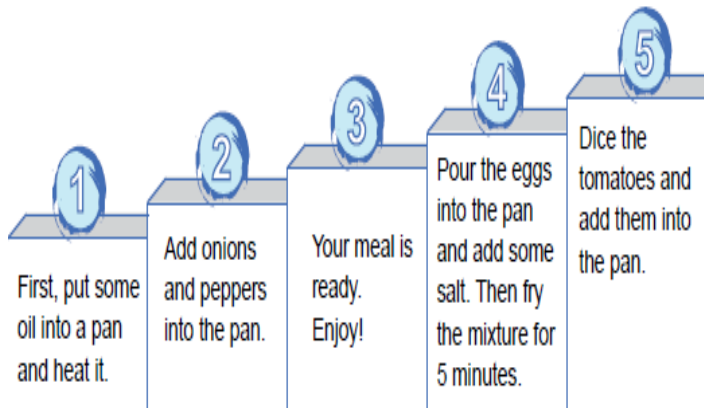


George

Which of the following words CANNOT you use in any of the sentences above?

- A) sour B) sweet
C) spicy D) salty

5.



Which of the following steps of the recipe should change places to get the correct order of the cooking process?

- A) 1-4 B) 2-3 C) 3-5 D) 1-5

9. Read the information and the telephone conversation below.

ENGLISH DAY

- Come and Share Your English Project with us.
- No rules, just fun!
- All schools and students can join.

Date : 20.06.2020
Time : 5 - 7 p.m.
Place: Concert House

For more information call 0123 456 78 99

Suzanne : Hello, this is Suzanne Jordan, I'm calling you for the English Day event.

Secretary : Hello Suzanne. How can I help you?

Suzanne : What should I do to join the event?

Secretary : - - - -.

Suzanne : Oh, OK! Thank you.

According to the information above, which of the following completes the conversation?

- A) You can't join if you are a student
B) If you need more information, send an email, don't call
C) The event will be in the morning, so come early
D) Just bring your project to the Concert House

3. **Sam** : I want to have steak for dinner. Can you cook it for me, mom?

Mother: Sure.

Sam : - - - -?

Mother: About 30 minutes.

Which of the following completes the conversation above?

- A) What are the ingredients
B) Can you give me the recipe
C) Do you need my help to cook it
D) How long does it take to cook it

2021

4. I. I'm sorry. He is not here at the moment.
Would you like to leave a message?
II. Hi, this is Kevin. How can I help you?
III. Could you tell him to call me back,
please?
IV. Hi, this is Adam. May I speak to Frank,
please?

Which of the following is the correct
order of the sentences in the phone
conversation above?

- A) II - III - IV - I B) II - IV - I - III
C) IV - I - II - III D) IV - III - II - I

2022

2. You work at the call center of a company.
You are talking to a customer on the phone.
He has a problem with the device that he
bought.

According to the information above, what
should you say to the customer to learn
more about his problem?

- A) We will call you back when we solve your
problem.
B) Please call us if you have a problem
again.
C) Please give me some details about the
problem.
D) We'll solve your problem as soon as
possible.

2022

10. Jenny and Amelia are students in Istanbul. They want
to go to a cooking course together. Jenny can attend the
course on weekdays. Amelia is busy only on Fridays. Jenny
has 500 TL and Amelia can't pay more than 400 TL.

According to the information above, which of the following courses should
Jenny and Amelia choose?

A) Make Delicious	B) Come and Cook
Course days: Monday and Wednesday Price: ₺400	Course days: Tuesday and Wednesday Price: ₺500
C) Vegetable World	D) Cook Well
Course days: Saturday and Sunday Price: ₺350	Course days: Tuesday and Friday Price: ₺300

2023

2

Susan asks her friends how to prepare a tomato sauce.
Below, you see her friends' responses.

Ted

I don't know how to cook. So, I can't
help you.

I will share my favorite recipe with you.
I think you will like it.

Dylan

Nelly

Ask Pete, he knows how to make a
tomato sauce.

Chop the tomatoes and fry them in
a pan.

Pete

According to the responses above, who says something
about the process of making a tomato sauce?

- A) Ted B) Dylan C) Nelly D) Pete

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ŞIM.

Below, you see some parts of four different phone conversations.

I Nora : Hello, this is Nora calling. May I speak to Jack? Jack : Hello, Nora. This is Jack. What's up?	II Anna : I have a message for Mr. Smith. Kate : Alright, I'm ready to take your message.
III Jim : Could you tell him to call me back? Tom : Sorry, can you repeat it, please? I didn't hear you well.	IV Joe : Thanks, see you later. Max : OK, talk to you soon, take care.

Which two people finish their phone conversation?

- A) Nora - Jack
B) Anna - Kate
C) Jim - Tom
D) Joe - Max

Mr. Johnson : Hello! This is Mr. Johnson calling.
May I speak to Mr. Potter, please?
Secretary : Hello, Mr. Johnson. - - - -.
Would you like to leave a message for him?
Mr. Johnson : No, thank you. I'll call again later.
Secretary : All right, sir. Have a nice day.

Which of the following does NOT complete the conversation above?

- A) I can't put you through to him now, he has gone out
B) I will get him now, hold on please
C) He is not available at the moment
D) He is talking to a customer at the moment

9 Read the conversation below.

Diana : Let's eat pizza. There is a new
pizza restaurant on Main Street
Melissa : Are you sure? I don't like their
pizza.
Sarah : Why don't we make it at home?
It's the best thing I can cook.
Maria : Yes, it is really easy. That's what I
bake on Saturdays. I will help you.

According to the conversation above,
which two people state that they know
how to make pizza?

- A) Sarah and Maria
B) Melissa and Sarah
C) Maria and Diana
D) Diana and Melissa

5. Secretary : Hi. This is Dorothy. - - - -?
Max : Hello. I'd like to talk to Mr. Johnson, please.
Secretary : I'm sorry, but he is not available at the
moment. - - - -?
Max : Could you tell him to call me back, please?
Secretary : Sure. - - - -?
Max : Max Carter. It's 12345678.

Which of the following does NOT fill in any of the blanks in the conversation above?

- A) Could you tell me your name and phone number, please
B) Would you like to leave a message
C) Could you please repeat that
D) How can I help you

7. There are four students in a cooking class. They are asking their teacher some questions about how to make a cake.

How long does it take to bake the cake?
What are its main ingredients?
Do we need two or three eggs?
Can we add some chocolate into the mixture?

Which of the following CANNOT be the teacher's answer to any of the questions above?

- A) You will serve it cold.
B) It takes about 20 minutes.
C) They are flour, milk, eggs and sugar.
D) Yes, it makes the cake more delicious.

2025

4. In an English lesson, the teacher asks the students to put the words into two groups.

Group 1: Cooking Methods	Group 2: Kitchen Tools
Bake	Boil
Bowl	Pan
Fry	Teaspoon

According to the information above, which two words should change places to be in the correct group?

A) Bake - Boil B) Bowl – Boil C) Fry - Pan D) Fry - Teaspoon

2025

5. Below, you see some parts of four different phone conversations.

1. **Charles** : Can I speak to Mr Brown, please?
Secretary : Sure, he is waiting for your call.

2. **Tony** : This is Tony calling. Can I speak to Mr Jordan, please?
Secretary : Just a minute, please. I'll get him for you.

3. **Ted** : May I speak to Mr Logan, please?
Secretary : He is in a meeting now, but he'll call you back after the meeting.

4. **Peter** : Could you put me through to Mr Miller, please?
Secretary : Yes, hold on a minute, please.

According to the conversations above, who is DEFINITELY NOT available at the moment?

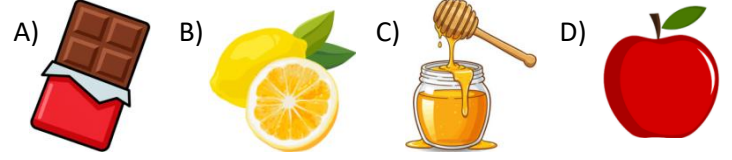
A) Mr Brown B) Mr Jordan C) Mr Logan D) Mr Miller

2026

3. Tina makes a cake and serve it to her friend, Jessica. Here is Jessica's comment on the cake.

"I love the apple and honey in the cake but the lemon is a bit too much. Next time , you should add some chocolate, too."

According to the information above, which of the following is NOT in Tina's cake?



2026

4. Below, there are some sentences that have the same function in a phone conversation.

- Hold on, please!
- Hang on a minute!
- Don't hang up please, I'll put you through.

What is the function of these sentences in a phone conversation?

- A) Leaving a message for someone
- B) Closing a conversation on the phone
- C) Asking the caller to repeat something
- D) Telling someone to wait for a bit